

Bosch Cash Bonus Promotion – May to July 2014

Terms and Conditions

1. Information on how to submit a claim form part of these Conditions. Submitting a claim for this Offer is deemed to be an acceptance of these Conditions.
2. Offer is available from 12.01AM (AEST) 1 May 2014 to 11.59PM (AEST) 31 July 2014, and claims will be accepted until 11.59PM (AEST) 8 August 2014 (“Promotional Period”).
3. This Offer is limited to the first 3,000 valid claims received during the Promotional Period. The first 3,000 valid claimants will each receive an EFTPOS cash card of the value set out in clause 8. Any claims that are incomplete, illegible, incorrect or received after the end of the Promotional Period for any reason will not be accepted. The Promoter accepts no responsibility for any claims that are lost, late, misdirected or not received by the Promoter within the Promotional Period or for any delays in the delivery of claims due to technical issues or for any other reason.
4. Entry is open to all residents of Australia aged 18 and over who submit a valid entry within the Promotional Period in accordance with these Conditions of Entry. Employees of the Promoter and its related entities and their immediate families, along with plumbing suppliers and retailers and their employees and Bosch Hot Water re-sellers are ineligible to claim. Claims submitted by plumbing suppliers and hot water retailers will not be accepted.
5. To be eligible to submit a claim, claimants must:
 - a) Purchase (in full and in cleared funds) an eligible Bosch hot water unit (excluding Bosch spare parts and accessories) listed in clause 8 at an Australian stockist of Bosch hot water units (“stockist”) between 1 May 2014 and 31 July 2014. To find the closest Bosch stockist near you, call the Bosch customer contact centre on 1300 30 70 37.
 - b) Go to www.boschcashbonus.com.au to register your details until 11.59PM (AEST) 8 August 2014 or before maximum number of 3,000 valid claims has been reached (whichever happens first);
 - c) Fully complete the online claim form (including specifying the product part number, serial number, installation address, contact details) and submit the form and proof of purchase (being a scanned copy of the original receipt or tax invoice from a Bosch stockist). The tax invoice must clearly state the name of the store at which the purchase was made.
6. The maximum number of claims per claimant (individual or business) is limited to a total of 5 units of any combination of eligible products listed in clause 8 during the promotional period.
7. Claimants must provide the original receipt or tax invoice from the store of purchase with their claim to verify their entry into the Offer and to claim their cash card. If a claimant does not comply with this requirement, the claim will not

be awarded. Only one entry is permitted per qualifying purchase. Purchases must be made in full between 1 May 2014 and 31 July 2014 (back orders or lay-buys not paid in full during that period will not be eligible).

8. The amount of the EFTPOS cash card will depend on the Eligible Product purchased. This Offer only applies to the purchase of the following Bosch Continuous Flow Hot Water Systems ("Eligible Products"), which must be purchased from a Bosch stockist between 1 May 2014 and 31 July 2014:

Eligible Products	EFTPOS Cash Card Amount
YS1770RAHNG	\$100
YS1770RAHLP	\$100
YS1770RA5NG	\$100
YS1770RA5LP	\$100
YS2170RAHNG	\$125
YS2170RAHLP	\$125
YS2170RA5NG	\$125
YS2170RA5LP	\$125
YS2670RAHNG	\$150
YS2670RAHLP	\$150
YS2670RA5NG	\$150
YS2670RA5LP	\$150
7736501361	\$300

The Offer excludes any other product that was not specified in the above table. The Bosch Professional range is not included in this promotion.

9. Please allow 4 weeks from receipt of claim for processing and (subject to eligibility) delivery of the cash card. EFTPOS Cash card(s) will only be delivered to addresses in Australia.

10. EFTPOS Cash card(s) must be activated within 3 months of the date of issue and must be used within 12 months from activation. EFTPOS Cash card(s) must be taken as offered and cannot be varied or taken as cash. EFTPOS Cash card(s) cannot be used for cash withdrawals. EFTPOS Cash card(s) are not transferrable. EFTPOS Cash card(s) will not be reissued if expired or lost. EFTPOS Cash cards are issued subject to terms and conditions of use available at www.activatemycard.com.au/bosch/. EFTPOS Cash cards are valid at outlets that accept EFTPOS services, however, merchants have the right not to accept the cash card. If the EFTPOS cash cards are out of stock at the time of redemption, the Promoter reserves the right to substitute the prize (or that part of the prize) with another of equal value subject.

For any questions regarding your cash card please contact Gift Card Planet on 1300 079 267.

11. The Promoter reserves the right to refuse any claim if the Product is returned to the point of sale.

12. The Promoter's decision in relation to any aspect of the Offer is final and binding on every person who submits a claim and no correspondence will be entered into. The Promoter reserves the right to vary, modify or cancel this offer at any time.

13. The Promoter and its associated agencies and companies associated with this Offer shall not be liable for any loss or damage whatsoever which is suffered or sustained (including but not limited to indirect or consequential loss or for any personal injury or property damage) in connection with this Offer or any prizes awarded in the course of this Offer, except for any liability which cannot be excluded by law.

14. The Promoter and its related entities, officers, employees and agents will not be responsible for any incorrect, inaccurate or incomplete information received or not received in the course of or in connection with this Offer if the deficiency is occasioned by any cause outside the Promoter's reasonable control including but not limited to technical malfunctions or failures.

15. This Offer is limited to residential installations only and expressly excludes where Eligible Products are purchased for the purpose of non-residential applications including but not limited to commercial or industrial building applications, projects or similar property developments; motels, hotels, caravans, mobile homes, nursing homes, retirement village complexes and other care institutions.

16. The Promoter reserves the right in its sole discretion to verify the validity of all claims and to disqualify any individual who the Promoter has reason to believe has interfered or failed to comply with the correct claim process, or who submits a claim which is not in accordance with the claim form and these Conditions.

17. If for any reason this Offer is not capable of running as planned, including due to infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of the Promoter, which corrupt or affect the administration security, fairness or integrity or proper conduct of this Offer, the Promoter reserves the right in its sole discretion to suspend, cancel, terminate or modify or recommence the Offer, subject to the approval of any relevant regulatory authority.

18. **Privacy Statement:** This section provides you with an overview of how we handle your personal information. Our [comprehensive Privacy Policy](#) can be accessed on our website under www.bosch.com.au/privacy.

Bosch is bound by the Australian Privacy Principles in the Australian Privacy Act 1988 and the Information Privacy Principles described in the New Zealand Privacy Act 1993.

We collect contact information directly from the individual for the purpose of providing eligible customers with cash cards as well as inform individuals about Bosch promotions, products and services if requested. If not all contact information is provided, we may be unable to issue the cash card.

Personal information is only used for the purpose of the collection. Bosch may engage authorised third parties, such as retailers or agencies to assist in conducting those activities.

If the individual requested to be included in one of our mailing list, that information is stored securely in electronic form.

Personal information is securely destroyed after it is no longer required.

Personal data may be stored in Bosch data centres in Singapore and Germany according to the Australian Privacy Principles and the New Zealand Information Privacy Principles.

We maintain and update personal information as necessary or when we are advised by individuals that their personal information has changed.

We take steps to protect the personal information we hold against loss, unauthorised access, use, modification or disclosure, and against other misuse.

You can access the personal information that we hold about you, and you can ask us to correct the personal information we hold about you by contacting us at the Bosch contact details below:

Bosch Hot Water & Heating Division

Marketing Coordinator

Telephone: +61 1300 30 70 37

E-mail: hot.water@au.bosch.com (no commercial e-mails please)

19. The Promoter is Robert Bosch (Australia) Pty Ltd, 1555 Centre Road, Clayton VIC 3168, ABN 48 004 315 628 ("Bosch").